



## LEATHER GUARANTEE DETAILS

Our leather, as with all-natural materials, will occasionally have unique characteristics such as: scars, creases and variations in the colour and are not considered defects.

Due to the nature of leather our warranty does not cover natural wear and tear from daily use. Worn edges or corners, natural fading and softening of materials is an expected occurrence. We find that patches and natural wear are a part of the story that unfolds as your product grows with you.

### Warranty Exclusions and Limitations

Any warranty claims associated with the below list are not considered manufacture defects and are not covered within our Terms & Conditions.

User wear and tear from normal use such as:

- Worn edges or corners from daily use
- Natural fading and softening of materials
- Stains, spots and spills
- Stretching from wear/use
- Damage to finishes or seams from friction/rubbing
- Improper conditioning and cleaning
- Linings that are ripped, stained or worn from normal use.

Misuse, neglect, abuse or accidental damage such as:

- Rips or scratches
- Gashes and tears
- Harsh chemicals or cleaners
- Animal, fire or weather (lightning, tornado, flood, etc.) damage
- Third-party damage or mishandling
- Third party alterations
- Theft, loss or intentional damage.

## **Leather Care and cleaning**

Cleaning and maintenance at regular intervals help to retain the beauty and value of a piece of furniture since furniture is used every day and continuously subjected to soiling by dust and use.

### **Basic Leather Care**

Dust, fluff and loose particles should be removed from time to time with a soft damp cloth. We recommend performing this basic care at least once a week.